

## About Us

Dear Friends,

Thank you for taking the time to learn more about Northend Laundry. We look forward to introducing ourselves and our business to you.

As the only locally owned and operated commercial laundry service provider, Northend Laundry has earned the trust and confidence of our partners by providing exceptional rates, superior customer service and unmatched local customer care. We are a team of entrepreneurs who started in downtown Detroit, but our business has since grown to a number of locations. As a group of professionals from the real estate, multifamily, laundry and business management background, we saw how laundry services in Detroit are being neglected by providers and abused by national companies. With over 30 years of business and laundry experience, we created a proud local company whose core mission is empowering our customers and supporting Michigan, Ohio and beyond.

Throughout our years of public and private service, our experience has taught us there is nothing more important than customer care, which is why we made it the core of our business model. We believe in going above and beyond to deliver the best customer service possible, because we're not just doing business- we're building partnerships.

We look forward to earning your business and spending every day thereafter proving you made the right choice.



**Shimon G. Levy**  
Managing Director  
(313) 456-9030  
shimon@northendlaundry.com



## Testimonials

*"Consistently provides superior service by immediately addressing any inquiries or concerns. They have great quality machines and are friendly."*

**Juanita Walker** | Property Manager



*"Flawless transition from our old vendor, extremely responsive to our site team and residents."*

**Aaron Lewis** | Director of Operations



*"Northend Laundry has given us great service with an excellent, top-of-the-line product to match. Partnering with Northend Laundry made life on our property easier for our residents and staff!"*

**Mary George** | Resident Manager



*"Not only was the implementation team professional and accommodating, they also made sure that our staff was trained properly. The residents are very happy with the new equipment."*

**Sheldon Olson** | Vice President



## Northend Laundry

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# Northend Laundry

**Your Quality  
Commercial Laundry Service Provider**



## Why Northend Laundry?



### Customers First

Northend Laundry is committed to providing the highest quality customer service. Being the only locally based laundry service provider, we deliver personal, caring, and customized services with special attention to your unique needs.



### Detroit Based

Founded in Detroit, Northend Laundry is taking an integral part in revitalizing the city, bringing business and jobs back to local Michigan residents.



### State of the Art Equipment

Our product catalog includes Energy Star certified new washers, dryers, and payment systems. These products allow us to offer reliable, technologically backed services while providing the highest possible utility savings for owners and managers.



### Highest Quality

Each of our laundry rooms are held to the highest standard. We facilitate professional laundry rooms with state of the art machines that provide enjoyable, easy laundry experiences and great results.



### Timely and Responsive

We offer 24/7 live operators to answer all calls and guarantee a call back from our customer service team. We commit to dispatch a professional Northend Laundry technician within 48 hours.



### Transparency

In addition to a monthly commission check, you will get a personalized report with a comprehensive overview of collections, customer service, and laundry recommendations, to name a few.



### No Strings Attached

We believe you will continue to stay with us based on our great service and competitive pricing. Therefore, we have NO auto renewals and NO hidden fees.

## Our Services

### Commercial Laundry Service Solutions - *That's what we do.*

We are experts in designing, installing and operating clean, professional and efficient laundry rooms for multifamily housing, hotels, motels, colleges, universities, student housing, commercial properties and much more. Our most popular service is the leasing model, where we lease our equipment to you, the owner/ operator, for a designated term. We are responsible for all facets of the laundry operation and share the monthly revenue collected with the ownership. All we need is a designated space with the necessary foundations, and we will take care of the rest- from planning and coordinating removals all the way to installing, operating and maintaining the machines for optimal operation on an ongoing basis.

### Additional Services Offered

- ▶ Purchasing Laundry Equipment
- ▶ Dryer Vent Cleaning Services
- ▶ Renting Laundry Equipment
- ▶ Equipment Service and Maintenance Service



## Select Industry Partners



## Select Clients

